

Appendix I

Source of Fraud Referrals in 2010/11	
Anonymous Letter	43
Anonymous telephone call	94
Benefit Staff	161
Council Tax Staff	12
Court Enforcement Officer	1
DWP	93
Homeless / Housing	6
Housing Benefit Data Matching (HBMS)	79
Immigration / UK Border Agency	1
Landlords	18
Local Authority (other than Swale)	6
Members of the public	4
National Fraud Initiative (Data Matching)	56
Neighbours	7
Police	20
Postal Interventions	21
Press	6
Relative of clmt	3
Returned post	7
Swale Housing Association	11
Swale Staff referral	6
Website referrals	17
Total	672